

# City of Bellevue Diversity Advantage Plan Update

Bellevue City Council November 14, 2016

Presenters:

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**Core Values:** Exceptional Public Service – Stewardship – Commitment to Employees – Integrity – Innovation













#### CITY OF BELLEVUE DIVERSITY ADVANTAGE PLAN

Guiding Principles: Enrich the quality of life for all through...



#### Access:

Build an environment that values the abilities of all, by proactively removing barriers and providing accommodations for full participation.



#### Equity:

Create a fair and just community where equality is the outcome by recognizing and correcting historic and systemic inequity.



#### nclusion:

Foster a welcoming city, by providing a safe and gracious space where the entire community can engage in civic life.



#### Opportunity:

Share prosperity by connecting residents, schools, businesses, faith and non-profits to work together for the common good.



Understanding Cultural Competence: Produce equitable policies and practices, by developing skills and knowledge that facilitate effective interactions across diverse cultures.



#### and always Why:

"Bellevue welcomes the world. Our diversity is our strength. We embrace the future while respecting our past."

Council Vision 2014



# **Bringing Community Together**

Field for Dreams Job Fair Choosing to Lead: Entry into Politics Youth Link: Moving Beyond First Impressions MLK Events at Crossroads Shopping Center/Library/City Hall Neighbors Community Festivals: Strawberry, Blueberry, Night Out Rags to Riches Against Racism Event Ukrainian Festival Better Prepared Together ADA 25<sup>th</sup> Anniversary Dialogue with our Muslim Neighbors COB Diversity Advantage Breakfast Breaking Out of the Margins Ed Conference Multi-Day Cultural Crossroads Festival Cultural Conversations Police Community Advisory Boards ELLA Tours for the City





#### **Tackling the Pertinent Issues of our Time**

Police Community Advisory Committee

A Dialogue with our Muslim Neighbors





Rags to Riches Event with ERLC





## **Maximizing Collaborative Partnerships**

- Eastside Race and Leadership Coalition
- Leadership Eastside
- Eastside Human Services Forum
- Eastside Pathways
- Eastside Refugee Immigrant Coalition

We have built and strengthened relationships with over 150 community stakeholders representing Community, Education, Non-Profits, Business, Public Safety, and Government on the Eastside.





## **Bellevue's Diversity Advisory Network**

The Bellevue Diversity Advisory Network will provide support and advice on ways to improve the city's ability to communicate, collaborate, and better serve Bellevue's diverse community.



- Outreach & Communication
- Engagement
- Culturally responsive government



#### **One-City Teams**

- Diversity Liaisons
- ADA/504 Team



- Departmental strategic plans & recommendations
- Enhanced mechanism for communications and staff engagement
- Incorporating and practicing One-City values





# **Citywide Initiatives & Partnerships**

#### Cultural Competence Foundational Training

- Provide systemic and regular cultural competence training for all City staff over a 5-year period.
- ...training for City volunteers and community leaders, including those serving on City boards, commissions and advisory committees.
- Provide ongoing cultural competence training to all public safety staff.
- About 20% of FTE staff have undergone training in 2015-2016
- Multiplier-effect in work, innovation, and effectiveness

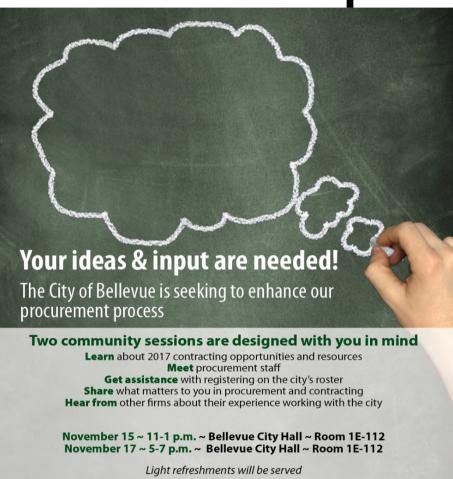
#### **Diversity Talent Hiring Initiative**

- Implicit Bias Awareness training & Recruitment Toolkit
- Public Safety recruitment
- Supported Employment for individuals with disabilities
  - Strengthen and advance recruitment efforts of diverse City staff to better reflect city demographics.
  - Continue recruitment efforts designed to diversify public safety staff to better reflect city demographics.
  - Promote and support programs that offer...employment opportunities for individuals with barriers to employment, such as ability, age, and language.



## **Citywide Initiatives & Partnerships**

- ADA Self-Evaluation & Transition Plan
  - Hearing loop systems (Council Chambers, BYT)
- Language Access
  - Language Line
  - Improvements of website and accessibility
- Minority Women Disadvantage Business Enterprise (MWDBE) Inclusion Plan
  - Community Input Forums: Nov 15 and Nov 17



PLEASE REGISTER for the day you can attend: karen@armsteadconsulting.com Questions? Email or call Karen at 425-444-2618.

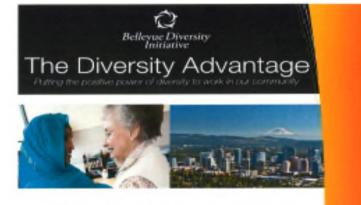


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### **60 Recommended Actions**

## **6 Focus Areas**

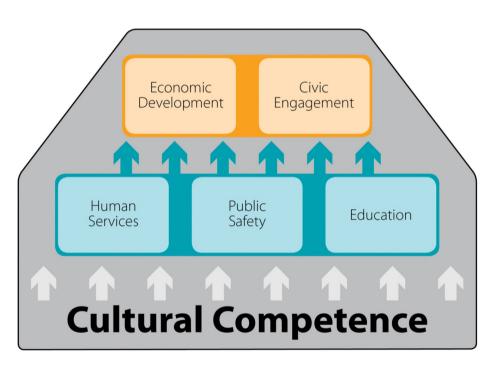


Bellevue welcomes the world. Our diversity is our strength. Bellevue City Council Vision Statement, 2014





Recommendations Adapted December 8, 2014





## **Cultural Competence in City Government**

- Highlights
  - Foundational training for city employees, volunteers and leaders
  - Training for hiring managers and development of resource guides
- Next Steps
  - Tiered/academy approach training
  - Development of practical resources: equity lens decision making tool
  - MWDBE Inclusion plan outreach, process improvement and training
  - Recruitment and Retention tools: Employee Resource Groups/Affinity Groups
  - Language Access





#### **Public Safety**





#### Highlights

- Enhanced outreach to vulnerable populations
- Police Community Advisory Boards (5 total)
- Ongoing work in recruitment for entry-level fire and police
- Next Steps
  - Training
  - Translation of essential public and emergency documents
  - Expanded partnerships with ethnic media 13



## **Cultural Competence in the Community**

- Highlights
  - Community events
  - Outreach to build relationships of trust and mutual affinity
- Next Steps



- Collect regular community feedback
- Continued coordination with community groups on issues of diversity and culture



#### **Economic Development**

- Highlights
  - Signage in Chinese for Global Innovation Exchange (GIX)
  - Development of Startup425 for small business development services
  - Bellevue/Redmond partnership to hire a Small Business advisor
- Next Steps
  - Enhance the City's partnership with Impact Hub
  - Expand Startup425 workshops
  - Provide assistance to Bellevue businesses affected by East Link construction



Photo courtesy of the University of Washington



#### **Human Services**

- Highlights
  - Engaged Eastside Human Services Forum's in discussions of diversity
- Next Steps
  - Training of Human Services agencies
  - Continued support to include an equity lens when reviewing funding request for the human services common application
  - Recruitment and outreach of diverse community volunteers



#### **Education**

- Highlights
  - Collaboration with Bellevue School District and Bellevue College
  - Work with BSD and Eastside Pathways
- Next Steps
  - Support BSD Boom Conference
  - Support BC Power of One Conference (educational and leadership workshops for LGBTQ and allies)









#### **Civic Engagement**

• Highlights



- Working with community partners and volunteers focused on civic engagement
- Co-sponsored political panel for those interested in politics
- Next Steps
  - Updated Where to Care Guide (Volunteer Guide for Bellevue)
  - Launching engagement/volunteer class



## Bellevue welcomes the world. Our diversity is our strength.

- Ongoing 2-way learning and communication with community
- Bellevue Diversity Advisory Network
- Diversity Advantage Plan Annual Report
- Training
  - Boards and Commissions
  - Staff
  - Human Service Partners
- ADA Self Evaluation and Transition Plan



# City of Bellevue Diversity Advantage Plan Update

## **Questions & Answers**