2010 Annual Report Bellevue Police Department

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Mission Statement

We support the mission of City Government by consistently contributing to our community's reputation as a safe and vibrant place to live, work, and visit.

We accomplish this by providing the highest quality law enforcement, community education and support services possible.

We are responsive to the public interest, transparent and inclusive in our operation, innovative in our ability to adapt to change, and conscientious in expending public funds.

Guiding Principles

Guiding the character and culture of the Bellevue Police Department

Respect: We begin by treating others as we would like to be treated. We are fair and considerate in what we do.

Integrity: We are honest, ethical, steadfast and always strive to do the right thing. We lead by example.

Accountability: On all levels we take responsibility for our actions and decisions.

Service: We are active and committed to providing exceptional service to our community through teamwork, innovation and education.

Officer My Tran

Front and back cover: Officers John Nourse and Amir Mousavi

Message from Police Chief

As Police Chief for the Bellevue Police Department, I am privileged to serve this great community along with the fine men and women who work for this Department. I welcome your review of the Department's programs and accomplishments. I hope you are pleased with the 2010 Annual Report.

When I first became an officer over 30 years ago, technology was not a part of policing. Today, our officers use technology daily to gain quick access to local and national databases where they identify suspects and detect crime trends to help make this community safe. Our Department is becoming more and more paperless as our officers use software to record police incidents. This is an exciting time for law enforcement. Technology has become a valuable tool in the fight against crime. However, in the age of technology we must never lose sight of the foundation of a safe community: a collaborative and trusting relationship between the police and the community members.

It was 182 years ago that Sir Robert Peel wrote in his "Principles of Law Enforcement" that, "the ability of the police to perform their duties is dependent upon public approval of police existence, actions, behavior, and the ability of the police to secure and maintain public respect". This statement is just as true today as it was in 1829.

As the Police Chief, I am responsible for the Bellevue Police Department earning and maintaining your respect. We carry out this mission by providing the highest quality law enforcement, community education, and support services possible. Our goals are to be responsive to the public interest, transparent and inclusive in our operation, innovative in our ability to adapt to change, and conscientious in expending public funds.

We are the Bellevue Police Department and this is our annual report.

Thank you for your support.

Organization

The Bellevue Police Department (BPD) serves a population of 122,363 in a 32.1 square mile area. Bellevue is the Eastside's major urban population center, making it the fifth largest city in Washington State. The Department is allotted 180 commissioned personnel, along with 44 professional support staff. Commissioned ranks are, in ascending order: officer, corporal, lieutenant, captain, major, deputy chief, and chief.

OFFICE OF THE CHIEF
Chief of Police
Linda Pillo

OPERATIONS
Deputy Chief
Cherie Baker

ADMINISTRATION
Deputy Chief
Jim Jolliffe

PATROL
Major
John Manning

INVESTIGATIONS
Major
Mike Pentony

ADMINISTRATIVE SERVICES
Major
Todd Simonton

Police Personnel

Chief	1	Lieutenants	21	**Total Personnel**	
Deputy Chief	2	Corporals	10	Commissioned	180
Majors	3	Detectives	28	Non-Commissioned	44
Captains	8	Officers	107	Total Police Department Personnel	224
				(Totals reflect Bellevue FTEs only)	

To view detailed organizational chart go to *http://www.bellevuewa.gov/pdf/Police/Police_Org_Chart.pdf*.

OFFICE OF THE CHIEF OF POLICE

The Office of the Chief of Police includes the chief, two deputy chiefs, legal advisor, fiscal manager, two administrative assistants and the Office of Professional Standards, which includes one captain, one lieutenant, and one public information officer.

Operations

Deputy Chief Cherie Baker

The Operations Division includes Patrol, Traffic, K-9, Special Enforcement Team, Downtown Squad, Field Training Officers, Bicycle Officers, Community Station Officers, Crowd Control, and Honor Guard.

Support Services

Deputy Chief Jim Jolliffe

The Support Services Division includes Investigations, Administration Services, Eastside Narcotics Task Force, Personnel Services, School Resource Officers, Courts and Custody, Forensics Lab, Administrative Services, and Property Room.

Legal Advisor

Kyle Aiken

The Legal Advisor provides policy advice and legal counsel to the Police Department.

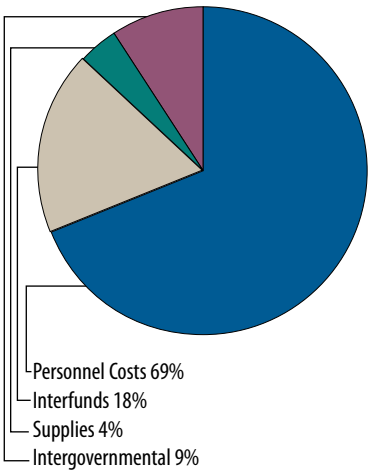
Fiscal Manager

Carl Krikorian

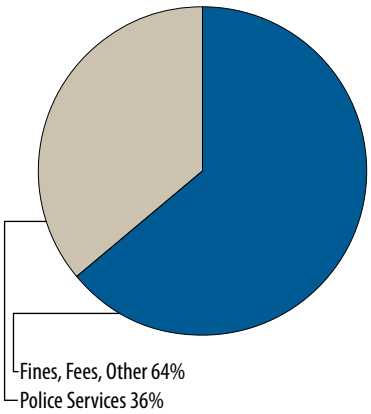
2010 Financial Summary

The Bellevue Police Department expended $35.2 million in 2010 against an annual budget of $35.6 million, and recognized close to $1.5 million in revenue against a budget of $1.6 million. Spending was curtailed significantly during the last half of 2010 due to continued economic pressures, but the Department still managed to support and maintain two of its key initiatives, Safety and Working Smarter. Grant income totaled $373 thousand in 2010, funding such important projects as the Eastside Narcotics Task Force, the Bellevue Special Weapons and Tactics team, and traffic and school safety. The majority of the spending (69%) was for personnel costs for the 180 commissioned officers and 44 professional support staff.

$37.0 million Expenditures



$2.5 million Revenue



OFFICE OF PROFESSIONAL STANDARDS

Captain Mike Johnson

Office of Professional Standards (OPS) is tasked with Internal Affairs Investigations, Accreditation Management, Public Information and Policy Management. OPS is an extension of the Office of the Chief and is comprised of one captain, one lieutenant and one public information officer.

OPS is responsible for investigating complaints of employee misconduct, violations of department rules and regulations, and violations of law. A captain and lieutenant conduct these investigations and report directly to the Chief of Police.

The Bellevue Police Department enjoys the highest level of law enforcement accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA) a national organization. In December, the department had a successful on-site review where we were judged by experts in current best practices. They reviewed over 400 specific standards that guide how we conduct business.

The Public Information Officer (PIO) Officer Carla Iafrate

The PIO is a commissioned police officer rotated into the assignment every three to five years. The function of the PIO is to represent the Chief of Police and the Police Department to the community and to the media. The PIO coordinates timely responses to media inquiries, provides information about police incidents, and informs and educates the public about safety issues. The department's internet and intranet pages, social media outlets and various information sources, are maintained by the PIO.

Policy and Procedure Management is also the responsibility of this office. Policies must be consistently reviewed and updated. Best practices change, new ordinances and laws are enacted, and court decisions are made which require the department to adapt. This office works closely with the Legal Advisor on these manners.

Office of Professional Standards Key Performance Measures	2009	2010
Formal Standards Investigations	19	10
Informal Standards Investigations	44	55
Dissatisfaction with Service	70	63
Employee Preventable Collisions	24	37

The Bellevue Police Department is an accredited law enforcement agency and meets the high standards of the Commission on Accreditation for Law Enforcement Agencies. Notably, and for the first time, BPD was selected as a CALEA Flagship Agency. Flagship Agency status is awarded to only a small percentage of law enforcement agencies and represents an extraordinary example of excellence in public safety.

PATROL

Major John Manning

PATROL is the largest section in the Department with 125 commissioned officers and one police support officer. The section is headed by a major and divided into units with Patrol and Traffic being the largest. Other units include the Special Enforcement Team, the Downtown Squad, and K-9. Specialty assignments in Patrol include Special Weapons and Tactics (SWAT), Bomb Squad, Hostage Negotiators, Crowd Control, Crime Scene Investigations (CSI), and Honor Guard.

Officer Brian Schafer stands by the Factoria Market Place directory where a community police station is located inside the mall.

The bicycle patrol unit. Officers John Nourse, Amir Mousavi, Curt McIvor, Jamie Collins

Patrol/Traffic Key Performance Measures	2009	2010
Part One crimes committed per 1,000 population	34	32
Percentage of citizens who feel safe or moderately safe (survey results)	97%	98%
Felony arrests by Patrol	436	332
Misdemeanor arrests by Patrol	2,596	2,537
Warrant arrests by Patrol	645	601
Injury collisions as % of total collisions	20%	16%
Citations issued	22,914	20,947
Collisions investigated	1,669	1,735

Bellevue's downtown featured behind Officer Mark Tomlison.

The Traffic Unit focuses on collision investigation and enforcing traffic laws. There are 11 Motorcycle officers and 7 collision investigators who also target DUI enforcement. The Photo Enforcement Program expanded in 2010, from two elementary school zones for speed violations by adding two intersections for monitoring of red light violations. The Program has had great success in modifying driving behaviors.

The Downtown Squad was a pilot project in 2009 which is now an integral part of the Patrol Section's response plan. This Squad handled close to 4,000 calls for service and wrote over 800 case reports while assisting in DUI enforcement and conducting community meetings. They were also proactive in handling pervasive problems such as graffiti, noise complaints, and alcohol related issues stemming from the ever-growing nightlife.

Officer Mark Tomlison rides a Honda ST1300.

Patrol Officers Marin Wolff and My Tran are members of the Downtown Squad and Demetrieus Shaw (center) patrols the south end of the city.

The K-9 Unit consists of one lieutenant and three handlers. This unit is an extension of patrol to locate suspects and evidence of crimes. Officer Knudtsen and his partner Roc have a full year of street work under their belt and have proven to be an outstanding K-9 team. Two veteran K-9 handlers, Officers Dave Ethredge and Tim Stoutt, round out the team with their dogs, Police Dogs Ike and Jack. Officer Ethredge is also a Washington State Police Canine Association Master Certified Trainer for Police Patrol dogs.

K-9 Officer Brad Knudtsen and Police Dog Roc make up the newest K-9 team.

SWAT Team Member, Ryan Lange trains with Police Dog Roc.

The Special Enforcement Team (SET), comprised of one lieutenant, four officers, and one detective, focuses on specific crimes in a proactive approach. Their primary responsibility is car crimes, ranging from car prowls to motor vehicle thefts. They collaborate with other agencies in the Puget Sound area to combat these crimes. In the region, SET continues to take the lead in catching car thieves and car prowlers. In 2010, SET won the Auto Theft Award from the International Association of Chiefs of Police.

A typical 35lb vest worn by a SWAT team member.

SWAT performed 38 missions, including barricaded subjects, and warrant services throughout the region. They collaborate on these missions with detectives, Special Enforcement Team, and Eastside Narcotics Task Force.

A Remotec Andros F6A is used to ensure officers safety prior to entry.

SWAT team members, Jake Childers and Doug Brennan, stand watch over the Tacoma Dome during the four Lakewood officers' funeral.

The **Bomb Squad** consists of six certified bomb technicians which are graduates of the U.S. Army Ordnance Munitions & Electronics Maintenance School at Redstone Arsenal in Alabama. In 2010, the Bomb Squad responded to 36 calls for service in seven different cities. Of these 36 calls, 22 were requests for technical assistance, while the remaining 14 were requests for protective details. Most notably, the Bomb Squad was the primary response team for President Obama's public speech at Hec Edmundson Pavilion in October 2010. They also conducted protective details for First Lady Michelle Obama while she visited Bellevue and other Eastside locations.

The Bomb Squad members include Commander Jim Jolliffe, Officers Eric Steppe, Jamie Collins, Ray Lofink, Doug Brennan, Corporal Dion Robertson, and Officer Dave Rivera.

INVESTIGATIONS

Major Mike Pentony

The Investigations Section includes specialized operational units that investigate different types of crime.

The Violent Crimes Unit has three detectives who investigate murders, serious assaults, and other violent crime. The unit investigated many cases including an attempted murder/suicide case where a victim was repeatedly beaten with a gun and almost killed. The suspect fled the scene and later committed suicide. Within this unit is a Digital Forensics detective who works closely with the Investigation Division on crimes involving electronic devices and digital evidence.

The Special Assault Unit has four detectives in SAU who investigate domestic violence, elder abuse, and child sexual assault cases. These cases are quite sensitive and require a compassionate approach and specialized skills to complete the investigations.

The School Services Unit includes six School Resource Officers that serve our city's high schools and middle schools. These dedicated officers work proactively with students, faculty, and parents to solve problems, prevent crime, and act as first responders when needed.

The Property Crimes Unit has six detectives. Five detectives investigate every type of property crime from car prowls to burglaries and arson. The sixth detective is the Technical Operations detective overseeing all the electronic surveillance operations for the department. These detectives

Newport High School Resource Officer Greg Mills talks with a student after school.

Part One Crimes	2009	2010	% Change
Homicide	2	0	-100%
Rape	25	10	-60%
Robbery	61	59	-3.3%
Aggravated Assault	74	69	-6.8%
Total Violent Crime	**162**	**138**	**-14.8%**
Burglary	621	657	5.8%
Larceny (theft)	3,150	2,905	-7.8%
Motor Vehicle Theft	179	207	15.6%
Arson	16	30	87.5%*
Total Property Crime	**3,966**	**3,799**	**-4.2%**
Total Part I Crime	**4,128**	**3,937**	**-4.6%**

*Half of these cases (15 out of 30) were incidental with very minor property damage.

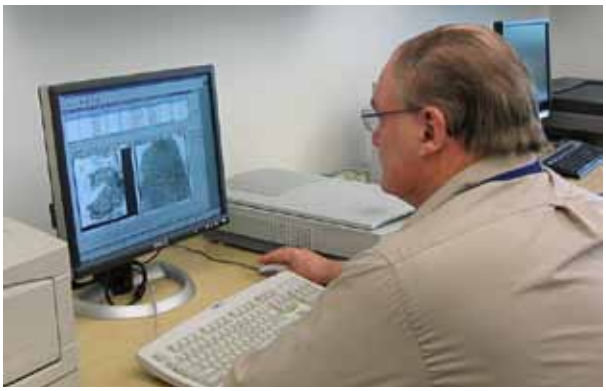
Investigations/CSS Key Performance Measures	2009	2010*
Person crime cases assigned	609	511
Person crime cases closed	95%	86%
Fraud cases assigned	188	116
Fraud cases closed	80%	74%
Property cases assigned	601	377
Property cases closed	44%	48%

*To more effectively deploy our resources, the process of assigning cases changed in 2010, resulting in fewer case assignments.

focused their efforts on residential burglary investigations, as there were several active groups that moved through the city.

The Fraud Unit has three detectives who investigate frauds, scams, embezzlements, and other similar crimes. This unit focused time and resources on a prolific "skimmer" ring operating in Bellevue and throughout Puget Sound area. These detectives partnered with the U.S. Secret Service Electronic Crimes Task Force and arrested a number of the criminals who stole bank card information from victims by installing electronic readers (skimmers) on existing bank machines and other point-of-sale terminals.

The Crime Prevention/Analysis Unit has two Crime Prevention detectives who focus on residential and commercial crime prevention and routinely make presentations to community groups, homeowners associations, and businesses. They assisted the Property Crimes detectives with a rash of residential burglaries and regularly post crime prevention tips on the police webpage.



Forensics Manager Carl Nicoll

A portion of the 149 lbs of marijuana seized in December, 2010.

The Eastside Narcotics Task Force (ENTF) is a multi-jurisdictional drug task force which consists of a commander, two supervisors, a full time prosecutor, a legal secretary, a K-9 drug detection team, a financial investigator, and narcotic detectives from Bellevue, Mercer Island, Kirkland, Redmond, King County, Sheriff's Office, and Washington State Patrol. One of the many unit highlights from 2010 included surveillance of a suspected drug courier "load" vehicle. The vehicle was stopped, a search warrant was secured and a suspect was arrested. 149 pounds of processed marijuana worth approximately $500,000 and $14,000 cash was seized.

ADMINISTRATIVE SERVICES

Major Todd Simonton

The Department was re-organized during 2010 and the Administrative Services Section was formed. The major of Administrative Services supervises the Personnel Services Unit, the Courts and Custody Unit and the Forensics Lab.

The staff members of the Support Services Section deliver the records, property/evidence and personnel services functions for the Police Department. The Records Unit provides the public with non-emergency information services, distributes court orders, maintains case files, runs criminal background checks for officers, and maintains the police reporting database. Walk-in services include case copies, bail collection, and concealed pistol licensing. A new integrated Records Management System was initiated late in 2009. Implementation, software updates, training, and procedural efficiencies continued though 2010 and will continue into 2011 to include final conversion of all records existing in prior systems.

Police Support Specialist Jessica Brown assists citizens in the lobby

Police Support Specialist Kathy Nolan

Administrative Services Key Performance Measures	2009	2010
Warrants processed		
New	2,004	1,919
Recalled by Court	620	615
Not Served/Expired	486	481
Protection Orders processed (Domestic Violence)	1,212	1,133
Records Checks	6,317	9,696
Firearms License applications processed	592	575
Pistol Transfer applications processed	1,009	775
Data processed into Records Management System		
Arrests	4,770	3,357
Cases	14,433	13,209
Traffic Accidents	1,669	1,671
Cases with evidence processed by AFIS (Automated Fingerprint Identification System)	260	214
AFIS hits	81	51

Personnel Services Key Performance Measures	2009	2010
Background investigations	29	12
Commissioned staff hired	1	2
Professional staff hired	2	1
Hours of training conducted	29,940	24,798
Average hours of training per officer	165	141

Range Master Officer Yong Lee looks on as officers train on the VirTra training simulator.

The Property/Evidence Unit consists of one manager and two full time employees and is responsible for the intake, cataloging, retention and disposal of all items collected from case investigations. In 2010, 10,143 pieces of property were collected. Over 5,000 pieces of unclaimed items were auctioned off, destroyed or donated. At year end, the property room's inventory totaled 42,959 pieces of property/evidence.

Property room manager Kim Current

The Personnel Services Unit (PSU) is responsible for recruiting, training and equipping the department's officers and professional staff. It consists of one hiring coordinator detective, one hiring and recruiting corporal, four training officers, one quartermaster, and an administrative assistant.

PSU conducts monthly defense tactics training, re-certifies officers in the Lateral Vascular Neck Restraint and TASER operation, and conducts scenario based defense tactics and firearms training. In a partnership with King County Public Health, Automatic External Defibrillators (AED's) were placed in 44 patrol vehicles with the goal of improving cardiac arrest survival rates. The first "save" occurred within the first two weeks of the program and there were three additional saves throughout the year.

Working smarter initiatives included the expansion of computer based knowledge training coupled with practical skills testing for TASER recertification. This has proven to be very successful and will be expanded in 2011 as the City implements a new computer based training program.

PSU hosted close to 200 hours of outside training, including a nationally recognized speaker on Emotional Survival for Law Enforcement Professionals and a FBI Law Enforcement Executive Development Association supervisory class. The Department also hosted the Law Enforcement Information and Records Association Fall conference which had attendees from throughout the state.

ADMINISTRATIVE SERVICES

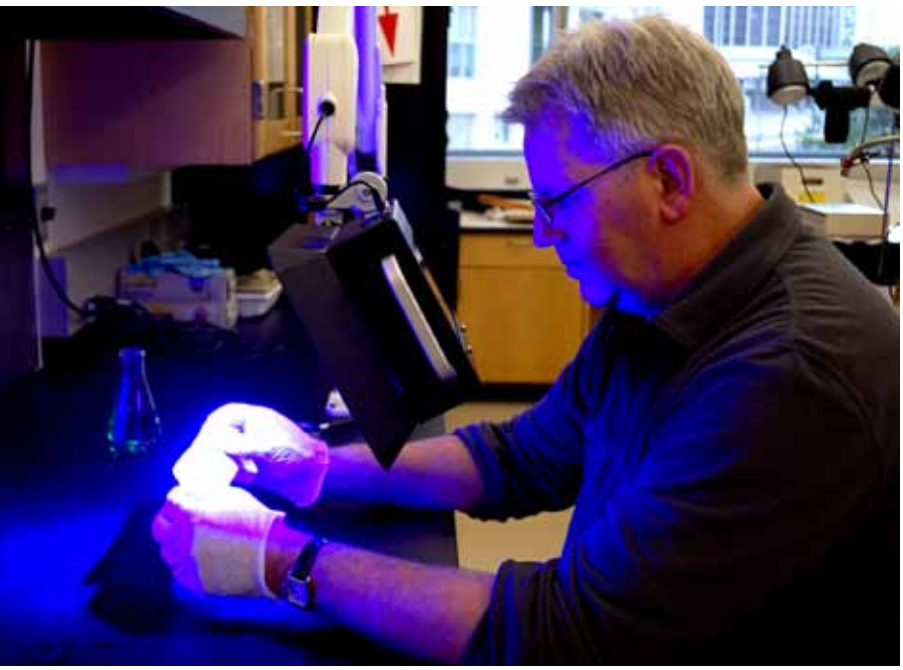
The Courts and Custody Unit (CCU) has one lieutenant, one commissioned officer as the court liaison officer (CLO), and four police support officers (PSOs). The PSOs are responsible for transporting prisoners to court from jail facilities. The CLO tracks all cases referred for filing to the prosecutor's office. CCU is also responsible for management of prisoners that are housed in contracted jail facilities and during 2010 tracked 3,580 prisoners. The CCU lieutenant analyzes the jail population daily to ensure the Department is utilizing the most cost-effective option.

The Forensics Lab consists of a forensic manager, a forensic technician, and a contract photographer.

The Lab provides marijuana analysis, photographic/video services, evidence processing, and other lab services, not only to its own Department, but regionally and nationally. Forensics uses AFIS to match fingerprints from crime scenes to identify criminal offenders. Upgrades to this system in 2011 will enable searches of finger joints and palm prints for the first time.

Police Support Officer Darlene Wallace assists Officer Jan Auclair in the booking facility. The

In 2010, **The Bellevue Police Volunteers** served in excess of 8,500 hours. They staff our three community police stations, patrol the city for disabled and fire lane parking violations, maintain a citywide graffiti reporting system, retrieve abandoned bicycles, and perform a wide range of assignments to assist staff with routine administrative services. The volunteer group includes 50 citizens ranging in age from 22 to 87 years old, who come from diverse backgrounds and professions. The one thing they have in common is the desire to give back to their community and support the efforts of the Police Department.



Technician Brian Orr reviews evidence under a Crime-lite ML2; a light source which was purchased for the department from a donation by the Bellevue Police Foundation.

Volunteer Marilyn Campbell assists citizens while working at the Factoria Community Police Station.

EMPLOYEE RECOGNITION

Chief Linda Pillo swears in (from left to right) Corporal Eric Steppe, Corporal Jason McElyea, Lieutenant Colin Sullivan, Lieutenant Marcia Harnden, Captain Pat Arpin, Captain Autumn Fowler, Major John Manning, Deputy Chief Jim Jolliffe (not shown), and Deputy Chief Cherie Baker, the most personnel promoted at one time in the history of the Bellevue Police Department.

Police Employee of the Year 2010 Recognition

Officer of the year: Officer Craig Hanaumi
Staff Support Employee of the year: Police Support Specialist Bill Hawkins

30 Year Service Award

Officer Tom Baker • Police Support Specialist Carla Furukawa

25 Year Service Award

Lieutenant Tony Dempsey • Corporal Gary Cook
Lead Police Support Specialist Julie Erdmann • Administrative Assistant Jan Wyman

Retirements

Deputy Chief Bruce Vestal • Deputy Chief Bill Quinn • Officer Tom Baker • Detective Jeff Gomes
Major Mike Pentony • Lieutenant Bill Lathrop • Lead Police Support Specialist Julie Erdmann

About Bellevue

Type of Government	City Council/City Manager
Incorporated	1953

Population:

Bellevue	122,363
King County	1,931,249
Washington State	6,733,250

Area

Square Miles	32.1
Borders Lake Washington and Lake Sammamish	
Parks	100

Highlights

Money magazine named Bellevue one of the 100 best places to live in 2006, 2008 and 2010

#1 city for entrepreneurs in the U.S.A.

All five public high schools in top 100 in the U.S.A.

Location for multinational technology giants such as Microsoft, T-Mobile, Boeing and Expedia

The Bellevue Police Department is an accredited CALEA Flagship Agency. Flagship Agency status is awarded to only a small percentage of law enforcement agencies and represents an extraordinary example of excellence in public safety.

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