

## MyBellevue

- ✦ Download for iPhone & Android
- ✦ Download for Windows & Blackberry
- ✦ Create a Profile

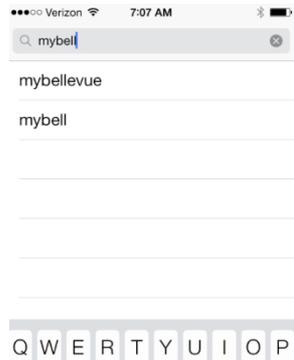
## MyBellevue Download Application from iTunes Store or Google Play

Do a search in the store for MyBellevue

Tip:

✓ **Make sure MyBellevue is one word**

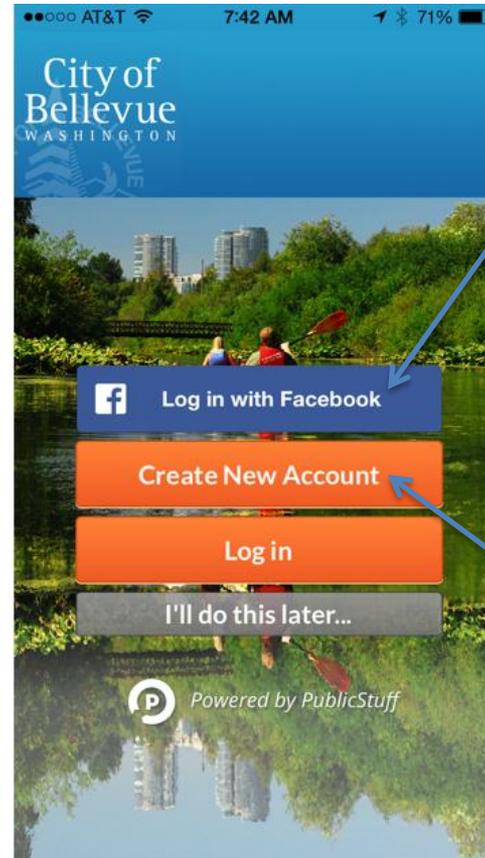
✓ **Make sure you are looking under iPhone Apps if you are in iTunes**



Tap on Free/Open/Install as with all applications

Tip:

✓ **Make sure you have good connectivity so it downloads quickly**  
✓ **If you are downloading at Bellevue City Hall You must use Bellevue.Connect and not Bellevue.Connect.Staff.**



You can log in using Facebook if you have an existing account.

Otherwise, use the orange create new account button. This will create a MyBellevue specific profile – not connected to Facebook.

Once downloaded open the application.

- You will be asked if you would like to create a profile.
- You do not need to create a profile unless you would like to submit service requests.
- A profile can be created at a later date.

## Download MyBellevue from Blackberry World

Do a search in the store  
for PublicStuff

Tip:

✓ **Make sure PublicStuff  
is one word**

Tap on Free/Install as with all  
applications

Tip:

✓ **Make sure you have good  
connectivity so it downloads quickly**

✓ **If you are downloading at Bellevue  
City Hall You must use  
Bellevue.Connect and not  
Bellevue.Connect.Staff.**

**BlackBerry** Devices BBM Apps & Media Software

BlackBerry World Sign In Display Info

Apps Games Themes Music Movies TV Shows

BlackBerry World > Apps > Utilities > Utilities > PublicStuff

**PublicStuff**  
By PublicStuff  
★★★★★  
Write a review

FREE  
Download

PublicStuff allows service requests (potholes, noise complaints, dangerous conditions, etc) to be submitted directly to your local government, where it will be instantly routed to the correct administrator in the appropriate department. This means your service requests will be responded to quickly and efficiently, and you'll be notified the instant they are resolved!

Version: 3.3  
Released: Sep 3rd, 2012  
File Size: 744 KB  
Rated: General

[Supported Carriers](#)  
[Supported Countries](#)  
[Supported Devices](#)

[Email Application Support](#)



[Instructions](#)

Once downloaded open the  
application.

- It will ask you if it can use  
your GPS location.
- If you say yes or okay it will  
ask if you would like to select  
MyBellevue as your default  
application. Respond with  
yes or okay.

Next:

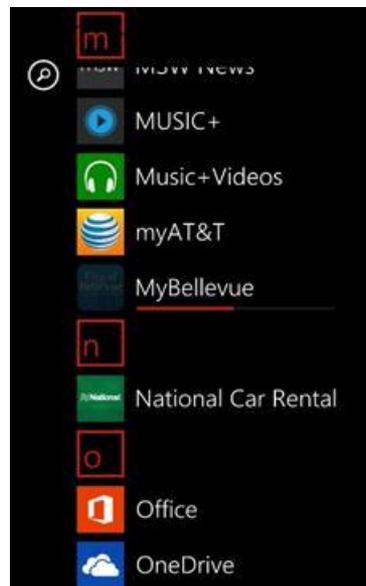
You will be asked if you would like to  
create a profile.

A profile can be created at a later  
date.

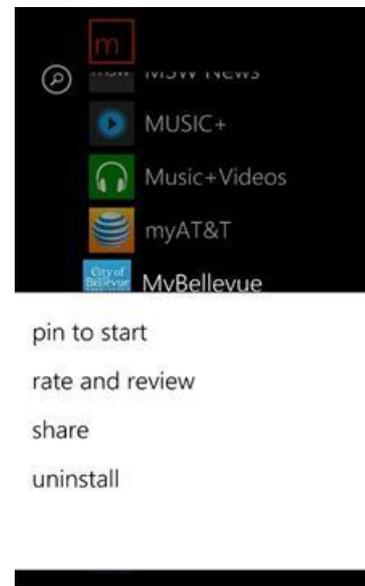


# Download MyBellevue for Windows phone, rate and review too

Search "MyBellevue in the Windows Store. Select the app and press "install."



Once the download is complete, select and hold your finger down on the app icon until a white box appears. Select "rate and review" and enter your star ratings, review and press "submit."

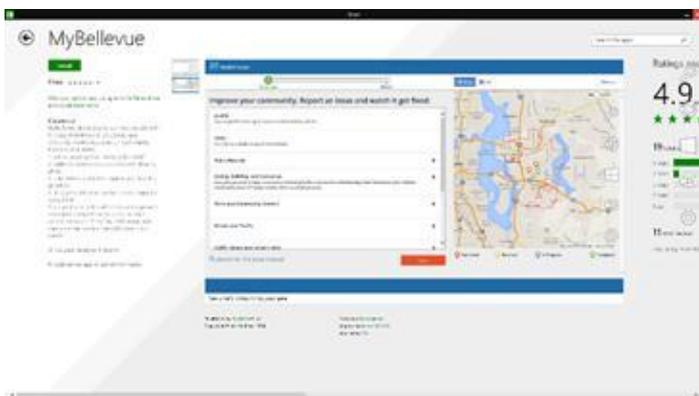
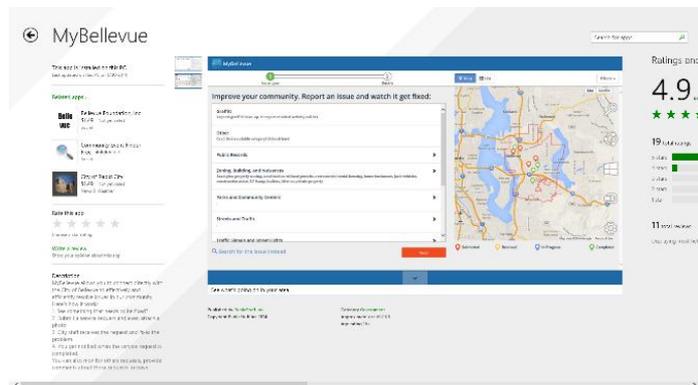




# Download MyBellevue for Windows 8.1, rate and review too

Search “MyBellevue in the Windows Store. Select the app and press “install.”

You can rate and review right from the MyBellevue app page in the Windows Store.





To create a profile you must provide:

- user name
- Email
- Password

- Tips:
- ✓ **User Name must be at least 6 characters.**
  - ✓ **Password must be at least 6 characters. It doesn't need to be reentered each time you access your mobile application. If you access your account from a PC you will need to log in. The password does not expire.**
  - ✓ **If you are a City of Bellevue employee email password does not need to be your active directory email.**
  - ✓ **If you are City of Bellevue staff and use your City e-mail you will be able to see internal application features**

You can add additional information in your profile, such as a phone number and other ways to get in touch with you after you tab on the sign up button.

Tip:  
✓ **If you are creating your profile while you are at Bellevue City Hall do not use Bellevue.Connect.Staff use the unsecured Bellevue.Connect.**