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**SUBJECT: ANIMAL CARE AND CONTROL SERVICES BRIEFING**

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**POLICY ISSUE:** This briefing will provide Council with background on the provision of animal care and control services in the County and update Council on the current regional discussions occurring in the County regarding future service delivery.

**DIRECTION  
NEEDED**

**FROM COUNCIL:** No formal action is required at this time. Additional information is being developed by staff and will be provided to Council in the coming months. Staff is seeking Council input and feedback on the options and draft evaluation criteria at this time to incorporate into future materials for Council.

**BACKGROUND**

Overview

King County Animal Care and Control (KCACC) provides animal care and control services for Bellevue, most cities in King County, and unincorporated areas in the County. Through interlocal agreements and contracts, the County provides animal related field services to 32 cities (excluding Seattle, Renton, Medina, Milton, Skykomish, Des Moines and Normandy Park) and sheltering services to 34 cities (excluding Seattle, Renton, Medina, Milton and Skykomish). Des Moines and Normandy Park contract for sheltering at an hourly rate, while the other cities provide no direct payment for basic field services or sheltering because the County collects and keeps 100% of the pet license fees. A few cities (Kirkland, Shoreline, Auburn, SeaTac, and Tukwila) have contracted with the County for enhanced field services, either full or part time, focused on specific animal control law enforcement issues (barking dogs, parks patrols, etc.). These cities pay an hourly fee for the enhanced services.

Revenue to support the County's services comes primarily from pet licensing fees from residents and the County's General Fund. A small percentage of expenditures are covered by user fees, including pet adoption fees and impound fees. In 2009, the County's General Fund contributed \$1.5 million out of a total budget of approximately \$5.5 million.

King County's primary animal service functions include licensing, field services and sheltering/care (see **Attachment 1** for a general overview). Administration of pet license sales, public education and canvassing programs to increase license sales are all part of the County's licensing function.

Field services include response to reports of vicious dogs, barking dogs, strays, bites and cruelty investigations. KCACC has the primary responsibility for cruelty investigations. However, the King County Sheriff and local law enforcement, including Bellevue Police, already handle complaints as many calls come through 9-1-1 and require an immediate response. Bellevue and other cities also prosecute the animal cruelty cases if the case is not a felony. King County Animal care and sheltering includes spay/neuter services, other medical care (vaccinations) and adoption services. The County operates two shelters: Kent and Crossroads in Bellevue. In addition, there are other nonprofit animal shelters and rescue groups in King County and the region operated by different organizations (see **Attachment 2**). KCACC routinely works with other animal organizations. For example, rescue organizations may take certain breeds for future adoption or the Seattle Humane Society may take transfers if a King County shelter is temporarily full.

KCACC is also the lead agency for inspecting and licensing pet shops, kennels and other animal-handling establishments in contract cities. In contrast, Public Health handles these functions in the City of Seattle.

#### Pet License Revenue and Estimated Costs by City

As mentioned above, the primary revenue stream for KCACC is pet license fees. King County has compiled information on pet licenses in each city (**Attachment 3-A**), as well as an estimate of total revenue generated in each city and the total estimated cost to provide service in each city (**Attachment 3-B**). The County calculated the total estimated cost to provide service in each city by looking at the number of field service calls and animal shelter intakes. It is a rough estimate, but it does provide a mechanism to compare among the different cities.

As shown in **Attachment 3-B**, revenues generated by license fees in some cities are higher than the estimated cost to provide services in those cities. A negative number in the "Total City Balance" column indicates that a city such as Bellevue is generating more revenue than the estimated cost to provide service in Bellevue. Much of the shortfall in the system is occurring in south King County cities (such as Auburn, Federal Way, and Kent) and in unincorporated King County.

#### King County Animal Services Strategic Plan and Operational Master Plan

In 2007, several outside independent reviews concluded that there was an urgent need to improve King County's animal care and control services, with a focus on care and treatment in the County's shelters. This led to the County Council's adoption of several pieces of legislation calling for the development of a strategic plan and establishment of a model animal services program in the County. King County convened a community stakeholder group called the Interbranch Work Group (cities were not included) and developed the "King County Animal Services Strategic Plan and Operational Master Plan, 2009-2011" (Plan).

The Plan contains proposals to reform animal services and transition to a model animal care and control program. In addition, the Plan presents different models for implementing the elements required for a model program. The Plan estimates that it would cost \$2 -- \$3 million above the current KCACC budget to implement a model program with the County continuing as the primary provider of services.

#### Review of Field Services

Recently, concerns have continued regarding KCACC handling of both sheltering and field services, with several high profile cases in the newspapers of KCACC's lack of adequate response in the field.

King County has adopted Field Service Policies that establish a ranking system for daily field operations responses. All high priority calls (such as an animal bite or vicious dog) are supposed to be completed by the end of the day's shift. Medium priority calls are supposed to be completed as soon as possible, with every attempt made to complete the call by the end of the shift. **Attachment 4** provides the list of the high priority and medium priority call types. KCACC has also provided cities with a list of its average response times and total calls for the year-to-date in 2009 (**Attachment 5**). This document shows that many calls are not addressed in the recommended time period. Staff have requested that KCACC provide broken out data for calls by city and response times. To date, staff have received data on the number of certain types of calls (**Attachment 6**), but are still waiting for more complete data by city, especially on response times.

In addition to KCACC call responses, it is important to note that Bellevue staff in Police, Parks and Utilities (Street Maintenance – primarily for dead animals) are all responders to animal control calls in the City. An initial review of Bellevue data showed that there were over 300 calls (some of these overlap with KCACC calls) in 2008 where staff were dispatched or responded to an animal control issue. The types of calls staff responded to included vicious dogs, animal bites, welfare/cruelty cases, and stray animals. Dispatch does ask callers if they have contacted KCACC, but depending on the circumstances, may make a determination that a more immediate response is needed from the City. City staff are aware of KCACC's lack of response and will act as the primary responder if necessary.

#### Executive Triplett's Proposal for 2010 Budget

King County Executive Triplett has proposed that King County no longer serve as the primary provider of animal care and control services in the County. To that end, his proposed budget contains only six months of funding for KCACC, with some one-time transitional funding. He has asked cities to participate in a discussion of a potential regional model and his staff have convened an Animal Services Working Group to develop and evaluate options for a new regional service delivery model to take effect by July 1, 2010. Participants in the Working Group to date have been Bellevue, Redmond, Kirkland, Issaquah, Shoreline, Federal Way, Covington, SeaTac, Kent and the Suburban Cities Association.

The potential for flooding in the Green River Valley this winter due to problems at the Howard Hansen Dam has also impacted KCACC services, as the Kent shelter is located in the flood plain and the County has determined that it must be relocated. The County is closing the shelter on November 1, 2009 (or as close to that date as possible) and is planning a move to a transitional shelter. Between the flood preparations and budget reductions, King County has stated that KCACC will be operating at a reduced level of service (see **Attachment 7** for transition timeline). The anticipated changes include:

- Field services limited to priority calls;
- No owner-surrendered pets accepted at the shelters and limited pick-up of stray animals; and
- No adoption services so animals will be transferred to willing adoption partners.

#### Animal Shelter Organizations' Responses to King County's Recent Actions

Several animal shelters in the region have responded to King County's announcement of the County's intention to stop providing regional services and the closing/relocation of the Kent shelter due to flooding concerns. For example, PAWS, located in Snohomish County, has approached the County's north end cities as a possible provider of shelter services. The Seattle/King County Humane Society (located in Bellevue), in letters transmitted to King County

and cities, has stated that it could accommodate all of the County's animals through facility and operational modifications. Bellevue, with staff from other cities, has begun discussions with the Humane Society to better understand the Humane Society's proposals, needs, and timing, and what the potential implications of such modifications would be. The Humane Society has also offered to contract directly with Bellevue and nearby cities for sheltering services, and indicated that it could likely accommodate animals from Bellevue and nearby cities within its current facility.

Options for Service Delivery

Bellevue is an active participant in the regional Working Group, but staff are also exploring a range of other options for service delivery, such as a sub regional arrangement or having the City enter into a new line of business supported by license revenues to provide the service to City residents. The following table outlines initial options that may be possible for each major functional area:

<b>FIELD SERVICES</b>	<b>SHELTERING</b>	<b>LICENSING</b>
<p><b>City Provides</b></p> <ul style="list-style-type: none"> <li>• City staff</li> <li>• Contract with outside agency</li> <li>• Contract with another city</li> </ul>	<p><b>City Provides</b></p> <ul style="list-style-type: none"> <li>• Owns shelter and hires staff</li> <li>• Owns shelter and contracts for operations</li> <li>• Contract with another city shelter</li> <li>• Contract for shelter services with Humane Society or other nonprofit entity</li> </ul>	<p><b>City Provides</b></p> <ul style="list-style-type: none"> <li>• City staff</li> <li>• Contract with outside agency</li> <li>• Contract with another city</li> </ul>
<p><b>Regional agency (incl. King County*)</b></p> <ul style="list-style-type: none"> <li>• Agency contracts with member to provide staff</li> <li>• Agency hires staff</li> <li>• Contract with outside agency</li> </ul>	<p><b>Regional agency</b></p> <ul style="list-style-type: none"> <li>• Owns/operates own shelters/King County shelters</li> <li>• Owns shelter and contracts for operations</li> <li>• Contract for shelter services with outside nonprofit entity(ies)</li> </ul>	<p><b>Regional agency</b></p> <ul style="list-style-type: none"> <li>• Agency contracts with member to provide staff</li> <li>• Agency hires staff</li> <li>• Contract with outside agency</li> </ul>
<p><b>Sub regional agency of cities</b></p> <ul style="list-style-type: none"> <li>• Agency contracts with member to provide staff</li> <li>• Agency hires staff</li> <li>• Contract with outside agency</li> </ul>	<p><b>Sub regional agency of cities</b></p> <ul style="list-style-type: none"> <li>• Owns and operates own shelter</li> <li>• Owns shelter and contracts for operations</li> <li>• Contract for shelter services with outside nonprofit entity(ies)</li> </ul>	<p><b>Sub regional agency of cities</b></p> <ul style="list-style-type: none"> <li>• Agency contracts with member to provide staff</li> <li>• Agency hires staff</li> <li>• Contract with outside agency</li> </ul>

*\*Note that if King County is a member of a regional agency, there could be limitations on contracting out services that are currently provided by King County.*

### Draft Criteria to Evaluate Options

Staff have preliminarily identified the following criteria to evaluate the above options:

- Ability to deliver service levels desired by the City
- Ability of City to control costs and service levels
- Cost to implement
- Time required to implement
- Complexity of governance, formation, operation, contract
- Ability of City to implement option
- Stability and/or availability of service provider(s)
- Flexibility of option to adjust over time

### Next Steps

Staff will continue to participate in the County's regional Working Group. At the same time, staff will work with neighboring cities and the Humane Society to explore other possible models for animal care and control. Staff are gathering and evaluating information that will assist Bellevue in identifying the desired level of services and costs, and the subsequent development of program alternatives for Council consideration. Staff will return to Council with additional information and seek further direction in the coming months.

Staff is seeking Council input and feedback on the options and draft evaluation criteria at this time to incorporate into future materials for Council.

**ALTERNATIVES:** N/A

**RECOMMENDATIONS:** N/A

**ATTACHMENTS:**

- (1) King County Animal Care and Control Functions
- (2) Other Animal Shelters in King County and Region
- (3-A) 2008 Pet License Data by City
- (3-B) Services v. Revenues
- (4) King County Field Service Policies
- (5) King County Animal Control Response Times
- (6) Animal Control Calls Received by City and Type, 2008
- (7) County Executive Preferred Timeline for Flood Preparation and Business Transition

# King County Animal Care and Control Functions

- State Mandates**
- Dangerous Dogs—RCW chapter 16.08 requires the immediate confiscation of any dangerous dog.
  - Abandoned Animals—RCW chapter 16.54 specifies that, in the absence of available humane society or pound facilities, the sheriff must auction or dispose of such abandoned animals.
  - Rabies Control—WAC 246-100-191 requires the possible destroying, testing, or quarantining of animals that have bitten or otherwise exposed a person to rabies or if rabies is suspected; may require a communitywide rabies control program.
  - Zoonotic Diseases—WAC 246-101-405 describes the responsibility of animal bite reporting and mandates cooperation with public health authorities in the implementation of disease control measures including isolation and quarantine when necessary.

**King County Mandates**

- Ordinance 15801 (May, 2007) established a new euthanasia rate not to exceed 20 percent in 2008 and 15 percent in 2009 consistent with euthanasia rates expected from a model humane no-kill shelter.
- Motion 12521 (May, 2007) established a framework for the humane care of animals within the King County shelter system and requested that the Executive ... develop recommendations for the implementation of a model humane no-kill animal services program.

**Licensing**

- Administration of the county licensing program and community education about the importance of identifying pets
- Canvassing program aimed at increasing pet license sales and educating the public

**Animal Control (Field Services)**

- Cruelty investigations
- Response to bite reports and vicious dog complaints
- Pick-up for stray animals and loose livestock
- Response to barking dog complaints
- Pick-up of injured and deceased animals
- Sheltering of quarantined animals
- Sheltering of stray animals through their stray hold period
- Assistance to police officers when requested

**Animal Care (Adoption)**

- Vaccination, spay/neuter and other medical care
- Behavioral assessment
- Adoption services

**Other Animal Shelters in King County and Region:**

<b><u>Shelter</u></b>	<b><u>Location</u></b>	<b><u>Governance</u></b>
Seattle Animal Shelter	Seattle	City of Seattle
Seattle Humane Society	Bellevue	Private, Non-Profit
PAWS	Lynwood, Snohomish County	Private, Non-Profit
Piece County Humane Society	Tacoma, Pierce County	Private, Non-Profit
Everett Animal Shelter	Everett, Snohomish County	City of Everett

**Rescue Groups with Shelter Capacity:**

<b><u>Group</u></b>	<b><u>Location</u></b>	<b><u>Governance</u></b>
Meow (Cats only)	Kirkland	Private, Non-Profit
Homeward Pet Adoption Center	Woodinville	Private, Non-Profit
NOAH	Stanwood, Snohomish County	Private, Non-Profit

2008 Pet License Data Per City

City	Dog License	Cat License	Total Pet Licenses Issued	Estimated Pop.	% County Total Pop.	Est. House holds	Estimated Dog Pop.	Estimated Cat Pop.	Estimated Number of Pets	Est. % of Dogs Lic.	Est. % of Cats Lic.	Percent of Pets Licensed
Algona	240	117	357	2,740	0.23%	1,096	693	781	1,474	35%	15%	24%
Auburn*	3,740	2,117	5,857	67,005	5.65%	26,802	16,939	19,110	36,049	22%	11%	16%
Beaux Arts	26	19	45	310	0.03%	124	78	88	167	33%	21%	27%
Bellevue	6,852	4,461	11,313	119,200	10.06%	47,680	30,134	33,996	64,130	23%	13%	18%
Black Diamond	350	114	464	4,155	0.35%	1,662	1,050	1,185	2,235	33%	10%	21%
Bothell*	2,636	1,636	4,272	32,238	2.72%	12,895	8,150	9,194	17,344	32%	18%	25%
Burien	2,137	1,273	3,410	31,540	2.66%	12,616	7,973	8,995	16,969	27%	14%	20%
Carnation	131	75	206	1,905	0.16%	762	482	543	1,025	27%	14%	20%
Clyde Hill	246	101	347	2,805	0.24%	1,122	709	800	1,509	35%	13%	23%
Covington	1,521	779	2,300	17,360	1.46%	6,944	4,389	4,951	9,340	35%	16%	25%
Duvall	535	241	776	5,925	0.50%	2,370	1,498	1,690	3,188	36%	14%	24%
Enumclaw	725	338	1,063	11,470	0.97%	4,588	2,900	3,271	6,171	25%	10%	17%
Federal Way	5,656	3,499	9,155	88,040	7.43%	35,216	22,257	25,109	47,366	25%	14%	19%
Hunts Point	10	3	13	475	0.04%	190	120	135	256	8%	2%	5%
Issaquah	1,471	918	2,389	26,320	2.22%	10,528	6,654	7,506	14,160	22%	12%	17%
Kent	4,621	3,264	7,885	86,980	7.34%	34,792	21,989	24,807	46,795	21%	13%	17%
Kenmore	1,832	1,186	3,018	20,220	1.71%	8,088	5,112	5,767	10,878	36%	21%	28%
Kirkland	2,709	1,920	4,629	48,410	4.09%	19,364	12,238	13,807	26,045	22%	14%	18%
Lake Forest Park	1,023	604	1,627	12,810	1.08%	5,124	3,238	3,653	6,892	32%	17%	24%
Maple Valley	1,536	731	2,267	20,480	1.73%	8,192	5,177	5,841	11,018	30%	13%	21%

City	Dog License	Cat License	Total Pet Licenses Issued	Estimated Pop.	% County Total Pop.	Est. House holds	Estimated Dog Pop.	Estimated Cat Pop.	Estimated Number of Pets	Est. % of Dogs Lic.	Est. % of Cats Lic.	Percent of Pets Licensed
Mercer Island	1,547	518	2,065	22,650	1.91%	9,060	5,726	6,460	12,186	27%	8%	17%
North Bend	341	201	542	4,710	0.40%	1,884	1,191	1,343	2,534	29%	15%	21%
Pacific*	355	166	521	6,120	0.52%	2,448	1,547	1,745	3,293	23%	10%	16%
Redmond	3,005	2,427	5,432	51,320	4.33%	20,528	12,974	14,636	27,610	23%	17%	20%
Sammam.	3,277	1,481	4,758	40,550	3.42%	16,220	10,251	11,565	21,816	32%	13%	22%
SeaTac	1,520	827	2,347	25,720	2.17%	10,288	6,502	7,335	13,837	23%	11%	17%
Shoreline	3,563	2,164	5,727	53,440	4.51%	21,376	13,510	15,241	28,751	26%	14%	20%
Snoq.	532	242	774	9,360	0.79%	3,744	2,366	2,669	5,036	22%	9%	15%
Tukwila	830	476	1,306	18,080	1.53%	7,232	4,571	5,156	9,727	18%	9%	13%
Woodinville	809	510	1,319	10,560	0.89%	4,224	2,670	3,012	5,681	30%	17%	23%
Yarrow Pt	80	29	109	970	0.08%	388	245	277	522	33%	10%	21%
<b>Total Cities</b>	<b>53,856</b>	<b>32,437</b>	<b>86,293</b>	<b>843,868</b>	<b>71.21%</b>	<b>337,547</b>	<b>213,330</b>	<b>240,671</b>	<b>454,001</b>	<b>25%</b>	<b>13%</b>	<b>19%</b>
<b>Unincorp KC</b>	<b>27,263</b>	<b>13,002</b>	<b>40,265</b>	<b>341,150</b>	<b>28.79%</b>	<b>136,460</b>	<b>86,243</b>	<b>97,296</b>	<b>183,539</b>	<b>32%</b>	<b>13%</b>	<b>22%</b>
<b>Cities and Unincorp.</b>	<b>81,119</b>	<b>45,439</b>	<b>126,558</b>	<b>1,185,018</b>		<b>474,007</b>	<b>299,573</b>	<b>337,967</b>	<b>637,540</b>	<b>27%</b>	<b>13%</b>	<b>20%</b>

Des Moines				29,180	2.46%	11,672	7,377	8,322	15,699			
Newcastle				9,720	0.82%	3,888	2,457	2,772	5,229			
Normandy Prk				6,425	0.54%	2,570	1,624	1,832	3,457			
ACC Budget	Direct	Support	Total									
Pet Licensing	\$1,074,551		\$1,074,551									
Shelter/Clinic	\$1,897,458	\$435,867	\$2,333,325									
Field	\$1,765,253	\$402,338	\$2,167,591									

Services vs. Revenue

City	Field Service Calls	Percent of Total Field Calls	Field Cost	Animal Shelter Intake	Percent of Shelter Animals	Shelter Cost	Licensing Cost	Total Animal Care and Control Cost	Total Estimated City Revenue at \$30 per license	Total City Balance	License Sales Target for Cost Recovery
Algona	79	0.68%	\$14,740	58	0.58%	\$13,533	\$2,471	\$30,744	\$10,710	\$20,034	668
Auburn*	693	5.94%	\$128,755	1216	12.14%	\$283,266	\$60,712	\$472,733	\$175,710	\$297,023	9,901
Beaux Arts	3	0.03%	\$650	1	0.01%	\$233	\$322	\$1,206	\$1,350	-\$144	-5
Bellevue	507	4.35%	\$94,290	346	3.45%	\$80,500	\$108,100	\$282,890	\$339,390	-\$56,500	-1,883
Black Diamond	58	0.50%	\$10,838	91	0.91%	\$21,233	\$3,761	\$35,832	\$13,920	\$21,912	730
Bothell*	202	1.73%	\$37,499	80	0.80%	\$18,667	\$29,228	\$85,394	\$128,160	-\$42,766	-1,426
Burien	560	4.80%	\$104,044	353	3.52%	\$82,133	\$28,583	\$214,760	\$102,300	\$112,460	3,749
Carnation	28	0.24%	\$5,202	33	0.33%	\$7,700	\$1,719	\$14,621	\$6,180	\$8,441	281
Clyde Hill	16	0.14%	\$3,035	2	0.02%	\$467	\$2,579	\$6,080	\$10,410	-\$4,330	-144
Covington	330	2.83%	\$61,343	439	4.38%	\$102,200	\$15,688	\$179,231	\$69,000	\$110,231	3,674
Duvall	37	0.32%	\$6,936	30	0.30%	\$7,000	\$5,373	\$19,309	\$23,280	-\$3,971	-132
Enumclaw	190	1.63%	\$35,332	180	1.80%	\$42,000	\$10,423	\$87,755	\$31,890	\$55,865	1,862
Federal Way	991	8.49%	\$184,028	1108	11.06%	\$258,066	\$79,839	\$521,933	\$274,650	\$247,283	8,243
Hunts Point		0.00%	\$0		0.00%	\$0	\$430	\$430	\$390	\$40	1
Issaquah	182	1.56%	\$33,814	119	1.19%	\$27,767	\$23,855	\$85,436	\$71,670	\$13,766	459
Kent	857	7.35%	\$159,318	1932	19.28%	\$449,865	\$78,872	\$688,055	\$236,550	\$451,505	15,050
Kenmore	185	1.59%	\$34,465	63	0.63%	\$14,700	\$18,375		\$90,540	-\$90,540	-3,018
Kirkland	290	2.49%	\$53,973	143	1.43%	\$33,367	\$43,949	\$131,289	\$138,870	-\$7,581	-253
Lake Forest Park	80	0.69%	\$14,956	15	0.15%	\$3,500	\$11,605	\$30,062	\$48,810	-\$18,748	-625
Maple Valley	226	1.94%	\$42,051	170	1.70%	\$39,667	\$18,590	\$100,308	\$68,010	\$32,298	1,077

Services vs. Revenue

City	Field Service Calls	Percent of Total Field Calls	Field Cost	Animal Shelter Intake	Percent of Shelter Animals	Shelter Cost	Licensing Cost	Animal Care and Control Cost	Estimated City Revenue at \$30 per	Total City Balance	Sales Target for Cost Recovery
Mercer Island	95	0.81%	\$17,557	25	0.25%	\$5,833	\$20,524	\$43,915	\$61,950	-\$18,035	-601
North Bend	59	0.51%	\$11,055	39	0.39%	\$9,100	\$4,298	\$24,453	\$16,260	\$8,193	273
Pacific*	112	0.96%	\$20,809	118	1.18%	\$27,533	\$5,588	\$53,930	\$15,630	\$38,300	1,277
Redmond	290	2.49%	\$53,973	127	1.27%	\$29,633	\$46,528	\$130,134	\$162,960	-\$32,826	-1,094
Sammam.	218	1.87%	\$40,534	45	0.45%	\$10,500	\$36,750	\$87,784	\$142,740	-\$54,956	-1,832
SeaTac	393	3.37%	\$73,048	351	3.50%	\$81,666	\$23,318	\$178,032	\$70,410	\$107,622	3,587
Shoreline	509	4.36%	\$94,507	148	1.48%	\$34,533	\$48,462	\$177,502	\$171,810	\$5,692	190
Snoq.	46	0.39%	\$8,454	36	0.36%	\$8,400	\$8,489	\$25,343	\$23,220	\$2,123	71
Tukwila	346	2.97%	\$64,377	295	2.94%	\$68,600	\$16,441	\$149,418	\$39,180	\$110,238	3,675
Woodinville	114	0.98%	\$21,242	48	0.48%	\$11,200	\$9,564	\$42,006	\$39,570	\$2,436	81
Yarrow Pt	2	0.02%	\$0	1	0.01%	\$233	\$860	\$1,093	\$3,270	-\$2,177	-73
<b>Total Cities</b>	<b>\$7,698</b>		<b>\$1,430,827</b>								
<b>Unincorp KC</b>	<b>3,100</b>	<b>26.57%</b>	<b>\$575,929</b>	<b>2,408</b>	<b>24.03%</b>	<b>\$560,698</b>	<b>\$309,363</b>	<b>\$1,445,990</b>	<b>\$1,207,950</b>	<b>\$238,040</b>	<b>7,935</b>
<b>Cities and Unincorp.</b>	<b>11,666</b>			<b>10,020</b>						<b>\$1,550,926</b>	<b>51,698</b>

Des Moines				362	3.61%						
Newcastle	47	0.40%		16	0.16%						
Normandy Prk				49	0.49%						

**KING COUNTY FIELD SERVICE POLICIES**

EFFECTIVE DATE: September 1, 2005

*It is the policy of King County that the primary objective for field operations is to protect the public safety and property, and to protect the welfare of animals.*

When prioritizing daily field operations responses, a ranking system shall be used. All high priority calls shall be completed before the end of the day's shift.

The high priority field calls are as follows:

- 10-056 Animal Bite – in-progress biting dog.
- 10-048 Vicious Dog – in-progress marauding or vicious dog.
- 10-061 Injured Animal.
- 10-045 Police Impound/Assist.
- 10-064 Loose Livestock.
- 10-047 Animal Cruelty in progress with the potential for death or injury.
- 10-059 Patrol Request – stray dog that poses a potential danger to the community.
- 10-048 Vicious Dog – investigation of vicious dog incident that has already occurred and is not in-progress.
- 10-056 Animal Bite – investigation of an animal bite that has already occurred and is not in-progress.

Medium priority calls shall be completed as soon as possible. Every attempt shall be made to complete medium priority calls before the end of the day's shift. The medium priority calls are as follows:

- 10-059 Patrol Request – if the animal does not pose a potential danger to the community.
- 10-060 Trespass.
- 10-049 Stray Dog Confined.
- 10-050 Stray Cat Confined.
- 10-450 Stray Other Animal Confined.
- 10-058 Barking Dog.
- 10-063 Leash Law Violation.
- 10-044 Trap Request.
- 10-057 Female In Season.

## King County Animal Control Response Time (Year-to-date, 2009)

Description of Call	Avg Response Time (in hours)	Total Calls
Exotic Animal	15:52	3
Trap Request	27:21	72:00:00
Police Impound Assist	13:49	69
Illegal Kennel/Hobby Kennel	77:02	2
Cruelty	47:56	318
Vicious	16:30	300
Stray Dog Confined	26:43	354
Stray Cat Confined	35:04	172
Owners Dog Confined	28:23	17
Owners Cat Confined	54:54	4
Vet Transport	24:16	184
DOA Dog	41:14	86
DOA Cat	46:43	171
Animal Bite	36:05	136
Female in Season	15:01	1
Barking Dog	34:54	10
Patrol Request	58:16	615
Trespass	10:09	128
Injured Animal	23:47	162
Pet License Sale Request	23:53	57
Leash Law Violation	66:44	11
Loose Livestock	50:22	44
DOA Wildlife/Livestock	95:33	26
Sergeant Approved Dispatch	37:15	3
Call Referred to Sergeant	18:53	3
Stray Other Animal Confined	31:25	12
Barking Dog Petition	61:18	1
Pet License Follow-up	84:16	137
DOA Other Small Animal	56:11	96
Enhanced Services - Tukwila	22:29	23
Cancelled Complaint/ Request	21:45	4

Animal Control Calls Received by City and Type, 2008

City	Cruelty	Vicious	Animal Bite	Injured Animal	Total *not additive
Algona	3	8		3	82
Auburn	83	43	25	55	714
Beaux Arts		1			3
Bellevue	37	45	15	29	528
Black Diamond	3	11	3	2	61
Bothell	24	25	9	3	211
Burien	35	47	10	26	572
Carnation	6	4	1		30
Clyde Hill				1	17
Covington	35	43	9	10	337
Duvall	1	1	1	1	39
Enumclaw	27	18	6	11	199
Federal Way	81	76	45	56	1026
Hunts Point	1	6	2	5	81
Issaquah	12	8	9	9	194
Kent	93	66	28	58	901
Kenmore	16	21	9	7	194
Kirkland	28	23	11	10	306
Lake Forest Park	1	6	2	5	81
Maple Valley	21	32	15	8	235
Mercer Island	5	9	8	3	95
North Bend	5	4	2	3	61
Pacific	8	16	8	3	119
Redmond	24	10	8	14	301
Sammamish	13	19	12	5	225
SeaTac	28	21	11	24	400
Shoreline	33	40	15	28	533
Snoqualmie	3	4	6	3	47
Tukwila	23	19	7	17	357
Woodinville	19	4	3	4	119
Yarrow Pt					2
Unincorp KC	303	390	110	146	3284

# County Executive Preferred Timeline for Flood Preparation and Business Transition September, 2009 through June, 2010

## Operating at reduced level of service due to flood constraints/anticipated service changes:

- Field services limited to priority calls
- No owner-releases accepted; limited pick-up of stray animals
- No adoption services; transfer of animals to adoption partners

